



201 East Henri de Tonti Blvd.
Post Office Box 305 Tontitown, AR 72770
Phone (479) 361-2700

October 18, 2024

Tontitown Water Customer,

As required by the Arkansas Department of Health, the Tontitown Water Department is conducting a service line inventory for our system. The primary purpose of this inventory is to identify lead pipes. I am pleased to inform you that Tontitown's water system does not contain any lead pipes. The main reason for this is that Tontitown did not have a public water system until 1972. By this time, lead lines were no longer being installed and the majority of our system is PVC (plastic) pipe. However, homes constructed up until 1986 could have copper pipes with lead solder. Part of this ongoing inventory will require the Water Department to identify all homes built prior to the lead solder ban. If your home was built after 1986 you have no reason for concern. We are still required to provide this information to all customers.

Enclosed you will find a notice stating that your water service line material is unknown and may be lead. This is specifically referring to the pipe from your water meter into your home. As I mentioned, there are no lead lines in Tontitown. If your home was constructed prior to 1986 and copper pipe was used in your plumbing, you could have lead solder in the fittings.

Tontitown Water Utilities monitors lead levels in our drinking water. We are required to collect 20 samples every three years at various locations throughout the city, from homes of different ages. All of our samples have been within the allowable limits of the National Primary Drinking Water Regulations for Lead and Copper.

If you have any questions, please feel free to contact me.

Sincerely,

A handwritten signature in blue ink that reads "James Clark". The signature is fluid and cursive, with a long horizontal stroke extending to the left.

James Clark
Public Works Director